

Statement of Deficiencies

5306-H: Complaint Procedure

Not Met

Findings/Corrections

5306.H. The Provider did not have a written posted policy to include the current telephone phone number and address of the Bureau and a statement advising parents of the licensing authority of the Bureau and that parents may call or write the Bureau should they have significant, unresolved licensing complaints. Bureau of Licensing, P.O. Box 3078, Baton Rouge, LA 70821 (225) 922-0015.

5311-A: Personnel Records

Not Met

Findings/Corrections

5311.A.4. Health records to include documentation of good health, signed by a physician or designee was not available for staff: [2 staff].

5311.A.5. Documentation of a satisfactory criminal record check, as required by Louisiana R.S. 15:587.1, was not available for staff as follows: [10 staff]. Documentation of submission [**was**] available. Provider shall request this clearance prior to the employment of any center staff. A criminal record clearance is not transferable from one employer to another.

5321-J: Daily Observation of Children

Not Met

Findings/Corrections

5321.J. The provider did not document observations noted on children who were observed for possible signs of illness, infections, bruises and injuries, physical condition, etc. upon arrival to the center. Results including an explanation from parent and/or child shall be documented. Documentation did not include an explanation from parent and/or child.